

Contact Us

Circulation Desk

678-407-5317

circulation@ggc.edu

Reference Desk

678-407-5064

[Ask a Librarian](#)

Collections

678-407-5194

libcollections@ggc.edu

Dean Barb Mann

678-407-5178

bmenn@ggc.edu

Spring Hours

Building L

Monday – Thursday

7am – 10pm

Friday

7am – 6pm

Saturday

10am – 2pm

Sunday

1pm – 5pm

Daniel J. Kaufman

Library & Learning Center

Spring 2019 Newsletter

From the Dean

Welcome to the spring 2019 edition of the Kaufman Library newsletter, highlighting library resources, services, and space made available in our continued commitment to meeting student and faculty learning, teaching, and research needs. Of special note in this issue are real-time, fingertip library research and library technology help via chat; ability to book an appointment with a librarian for research help; re-purposing of a library space to create a media viewing room; Library/AEC collaboration; and various library events and updates.

Your feedback regarding library resources, services, and space is always welcome. Please contact me or drop by the Library Administration Suite. I look forward to talking with you!

Sincerely,
Barb Mann
Dean of Library Services



New Library Research Services

Get Library Help with Chat

Have you used chat for library research assistance? Now get help for both research (library resources) and technology (printing, software) from one chat interface. Just select the question type and start a chat with us. Chat is available during open hours from the [library home page](#), on the [Ask a Librarian page](#), and in [MyCourses/D2L](#). In addition, email, phone, and in-person assistance are also available via [Ask A Librarian](#).

Book an Appointment with a Librarian

This semester we are introducing another service designed to make receiving library help easier for GGC students, faculty, and staff: in-person research appointments with liaison librarians. Appointments may be made in advance by using our [appointments page](#) up to a few weeks ahead of time.

Library Help

Name (blank=anonymous)

Question Type (please select Research or Technology)

Research Help

Your Question

Start Chat



Library Viewing Room

With just some minor alterations, we have revamped study room L-1128 now to be a viewing room, in response to requests for such a space. This room is now equipped for film viewing and may be reserved for a maximum of 5 hours per day and up to 14 days ahead of time. Priority use of this room is given to students using it to view media for class purposes.

Reserve this room at any time: <https://libcal.ggc.edu/reserve/viewing-room>

Study Room Reservations: A Reminder

All library study rooms now require a reservation and may be reserved by any GGC student, faculty, or staff member for a maximum of 3 hours a day and up to 14 days ahead of time. Reservations are made using your GGC credentials at <https://libcal.ggc.edu>. You will receive a confirmation email.

Library and Tutoring

Library research assistance is available in the AEC on Tuesdays from 10am to 2pm and 2pm to 4pm on Wednesdays. AEC English and math tutors are available in the library on Mondays from 3pm to 5pm on the 2nd floor, near the reference desk.

Faculty Scholarship and Creativity Celebration

On September 19, 2018, over eighty faculty attended the first Faculty Scholarship and Creativity Celebration, co-hosted by Kaufman Library and the Center for Teaching Excellence, held in the lobby of Kaufman Library. Faculty submitted citations to published scholarship including authored/edited books and book chapters and peer-reviewed articles as well as juried creative works, and these submissions were finalized into a bibliography available in our institutional repository General Space at <http://generalspace.ggc.edu/generalspace/handle/10675.3/610792>.

General Space

[General Space](#) is a program designed to gather and disseminate the digital scholarship and creative output of Georgia Gwinnett College and provides members of the GGC community with a permanent outlet for their endeavors to be discovered, cited, and recognized. Contact [Catherine Downey](#) for more details on how you can become a contributor.

Library Liaisons

The library liaison program, begun in fall semester 2018, continues. Each School's chair of study and corresponding faculty have been assigned a specific liaison, and for those Schools who do not have a chair of study, a librarian has also been assigned to them. The liaison serves as an information conduit between Kaufman Library and the various discipline areas within the Schools, keeping each area informed of relevant library resources and services, continually seeking out collaboration opportunities between the Library and School. The list of liaisons is available on our library liaison program guide at <https://libguides.ggc.edu/library-liaisons>. Please consider inviting your liaison to your next discipline meeting. Students and faculty within a particular discipline area can also book a research consultation with your liaison at <https://libcal.ggc.edu/appointments>.

Student Engagement Activities



Greenscene

Librarians Joye Cauthen and Kat Greer participated in the spring Greenscene activities fair on January 10, 2019, where they had a chance to chat with several students about library services and hand out library swag.



High School Advising Fairs

Kaufman Library was a participant, along with each of the Schools and other campus areas, in staffing a table at the four high school advising fairs held at Central Gwinnett High School, South Gwinnett High School, Discovery High School, and Berkmar High School. The library table showcased library resources, services, and space offerings available to support student success. These advising fairs are a component of the *Bridging the Gap: Supporting the Momentum Year through Mentor Training and Early Student Outreach* USG College Completion Georgia Grant received by Dr. Karen Jackson, Assistant Dean for the School of Transitional Studies.

Fake News: Disseminating News in a Digital Age

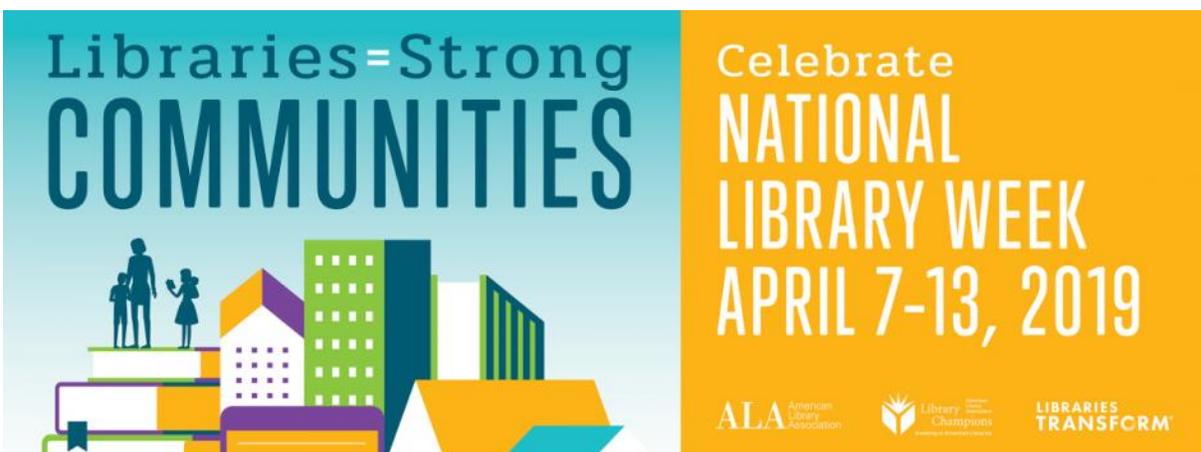
In the fall, we partnered with Gwinnett County Public Library (GCPL) to hold an event discussing fake news and the history of disinformation. A recording of the presentation is available at https://media.ggc.edu/media/t/0_xfzae4gk.

Do You Know Your Librarian?

Kaufman Library is your partner for academic success! Do you know your librarian? Please visit the [Meet Your Librarian page](#). The Kaufman Library main website provides a wealth of information as well as departmental contacts. Come into the library and meet us—we stand at the ready to help you!

National Library Week

National Library Week is coming April 7-13, 2019. Be on the lookout for special activities planned for the week!



In Memoriam, Rob Aaron

Robert (Rob) Aaron, part-time reference librarian in Kaufman Library since 2011, passed away on December 26, 2018, due to a traumatic brain injury suffered after a fall at home in early November. Rob's positive attitude, approachability, and knowledge of reference sources were hallmarks of his service ethic and he is greatly missed.

During his long and active career in providing reference, Rob served as a reference librarian at Georgia State University and the Atlanta Journal/Constitution; founded his own online research company; taught reference in Clark Atlanta University's School of Library and Information Studies; and served as a researcher for WABE. Rob was also very active musically, singing with several groups including the Atlanta Symphony Orchestra Chorus and Atlanta Symphony Chamber Chorus under the direction of Robert Shaw, as a staff singer for various Atlanta faith communities, the Atlanta Singers, and the Atlanta Chamber Singers.

A memorial service was held on January 9, 2019, at St. Luke's Episcopal Church in Atlanta.



Staff News

Retirements

Alison White retires effective December 8, 2018

After more than a dozen years of providing reference service to GGC faculty, students, and staff, Alison White's last day at GGC was Saturday, December 8, 2018.

Alison retired from all of her post-retirement part-time positions in order to spend more time with family, travel, and tend to a feral cat colony. We will miss Alison's professional expertise, flexibility, good humor, and generosity.



Holly Heitman and Song "Lilian" Wang retire effective November 1, 2018

Song "Lilian" Wang started at GGC in August 2007 as Library Technical Assistant for Information Commons. She began by supervising a few student employees in the small computer lab and study space in the B Building library mezzanine. Her job expanded with the growth of the college to include first The Den, then the Kaufman Library Information Commons and the relocated B Atrium Information Commons. She hired and trained dozens of student employees, walked hundreds of miles between the three commons areas, and kept the three areas staffed, supplied, and running smoothly. She was generous and willing, hard-working and dependable, and a wonderful cook.



Holly Heitman started at GGC in October 2007 as a Library Assistant III doing interlibrary loan and supervising students and part-time employees. She availed herself of the TAP program's benefits to earn her Master's in Library and Information Science in December 2012 from Valdosta State University and quickly became Assistant Department Head. She earned the rank of Assistant Professor in Fall 2018. Holly was one of GGC's biggest cheerleaders over the years and an integral part of what it is today. She was here to celebrate the first 17 graduates receiving their diplomas in 2008 and cheered each and every graduate thereafter, and particularly enjoyed being able to do so in faculty regalia. She helped plan for and move the library to a new building, hired and befriended scores of student employees and patrons, helped faculty with research, and served on committees, councils, and in any other capacity she could. She left the profession better for her research and interest in the intergenerational workforce and the many people she inspired to become librarians or otherwise follow their dreams.

Holly's and Lily's contributions to Kaufman Library and GGC are too numerous to list, and they are greatly missed by all. We wish them fond farewell, vow to keep in touch, and wish them every happiness in their next adventures.

New Hires



Stephanie Bennett, Assistant Department Head of Access Services and Information Commons

Stephanie started with the Kaufman Library in 2015. Previously, she served as the Stacks Manager and an Information Commons Supervisor. Serving in these roles, you might remember Stephanie from Course Reserve and miscellaneous computer and printer help. Stephanie holds a MLS from Florida State University. She is excited to begin her new role of Assistant Department Head in Access Services.



Dana Johnson, Reference and Instruction Librarian

Dana joined the Kaufman Library family in February 2019. Her prior academic experience was at Georgia State University, Middle Tennessee State University, and Coastal Carolina Community College working in reference, public services, and instructional capacities. Before segueing into academia she worked as a Technical Librarian for the US Army Corps of Engineers in Wilmington, NC. She holds a MLS from the University of North Texas and a MSET from DeVry University. Dana is also a member of Beta Phi Mu. She loves helping and teaching students.



Chris Jamison, Library Technical Assistant—Information Commons Manager

Chris Jamison, a former library student assistant and a part-time Library Assistant I, has recently joined the Kaufman Library as a full-time Library Technical Assistant and the Information Commons Manager. He is a GGC alumnus and graduated in spring 2016. Chris has been with the Kaufman Library for almost ten years and is excited to continue his journey. He also loves horror movies and heavy metal music. If you have any recommendations, please send them his way.



Kat Greer Receives GGC Top Claw Award and Selected for American Library Association's Emerging Leaders Program

Kat Greer, Systems and Digital Content Librarian, received one of the Fall 2018 Top Claw awards. Kat has been with GGC since 2011, was promoted to a librarian position in 2014, and has been an invaluable technical resource for the library. At the end of 2018, Kat was also selected to participate in the 2019 American Library Association's Emerging Leaders program, a competitive leadership development program for early career librarians.

Library Services Reminders

Course Reserve

Course reserve has a [new online form](#). If you are interested in putting course materials on reserve in the library, please consult our [Course Reserve Guide](#) or contact [Stephanie Bennett](#).

Donations

If you have materials that you are interested in donating to the Library, please contact [Joye Cauthen](#).

GIL Express and Interlibrary Loan

Materials not available at the Kaufman Library may be requested through GIL Express or Interlibrary Loan. Ask us how you can have items delivered to GGC.

Library Account

You may check your library account online at <http://gilfind.ggc.edu> to view your current loans and renew eligible loans. If you are a new staff or faculty member, please stop by the Circulation Desk to fill out a patron registration form.